

COMPLAINT NOTIFICATION FORM

CLIENT:	DATE OF DELIVERY:
PLACE OF DELIVERY:	ORDER NUMBER:
COMPLAINT NO.:	DATE OF COMPLAINT:
NUMBER OF ITEMS COMPLAINED ABOUT:	COMPLAINANT:

No.	NO. OF THE PRODUCT	QUANTITY	DEFECT CODE	COMMENTS
1.				
2.				
3.				
4.				
5.				

DESCRIPTION:

DELIVERED QUANTITY:	DATE OF RETURN OF THE GOODS:
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CODE	NAME OF DEFECT	CODE	NAME OF DEFECT
101	stains, smudges	111	Chips
102	Handling cracks	112	Technology preparation
103	Mechanical cracks	113	Wrong dimensions
104	Production cracks	114	Assembly (glass after assembly)
105	Transport cracks	115	Gluing defect
106	Toughening defect	116	Painting defect
107	Screen printing defect	117	Missing in the delivery
108	Grinding defect	118	Error in the order
109	Error in the weight	119	No defect
110	Inclusions	120	Broken

DATE :	ACCEPTED BY:
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COMMENTS TO THE LOAD: